

Seminar

Casework and Practice – what are the essential ingredients ?

Over view from Dr Phil Crane.

What he hopes to achieve in work is encouraging a culture of service innovation and youth work.

Joined up and holistic tasks to do what is necessary.

Engaging with complexity in a young person's life? Good practice of early intervention in youth focussed work.

KEY AIMS:

What is good early intervention?

What is good practice?

Workshop focused on identifying the characteristics of good practice across or through contexts.

Characteristics of work.

- Client centred.
- Notions of having sufficient time and capacity of front line managers to do.
- Space which early intervention operates.
- Key issues – tension or need to join up main stream specialist services.
- good intervention between mainstream agencies and specific service delivery.
- Bridging is important to appreciate and value.
- “ in between space” early intervention occupies need to go outside the construct.
- What are the implications for the Front line practitioners for doing early intervention work?
Policy /funding systems
- Job at direct practice level character of early intervention can be distilled.

EARLY INTERVENTION

- Good assessment tools – assess all situations.
- Managing the transition stage
- connecting services for young people (so people don't drop off the list)
- increasing responsiveness
- encouraging young people
- building a rapport
- build good networks with other services
- working on connections in
- working across services

LIST OF SERVICES and Feedback from each group participating in seminar.

Education around new philosophies relationship building is good practice.

Working collaboratively with other services on specific cases.

Sustained direct engagement with client

Need to simplify and need to understand direction and where the client is heading.

Funding need to pre-empt crisis

Systems and structure in place

Good intervention allows us to review work ,to focus and think about what matters to get to the core of the issue.

Intervention is about empowering the client.

Holistic interconnectedness of issues into a young person's world.

List of meta factors.

Proactive

Relational approach and respecting self determination recognise and stick in for long haul.

Be prepared to change direction

good early intervention is more than just case work.

Accessibility issues

How far along service system a person is

Equity structure and policies.

Framework for early intervention practice.

Fostering interdependency

Understanding different levels of need

Carmen -(Cross roads youth and family services) panel member

- Talked about point of issue and principles.
- Understand the young person
- listen to their story
- engage and building trust with a person and listen to the specific issues which are important to that person.
- Building relationship outreach best for family and best for client.
- FAMILY AND YOUNG PERSON RESPONSE is very important to work with.
- Pro young person response.
- recognise the value young people place on their family and family.
- working from family and young person perspective.
- need flexibility in terms of brokerage, currently this is difficult to do with the outcomes and accountability required for current programs. It is very difficult to work within these restrictions and disengages clients.

FRAMEWORKS FOR EARLY INTERVENTION SERVICES

Address what isn't going well in the client life and set goal to do this.

Small case loads to be flexible and responsive.

Chronological age doesn't equal life stage age.

Discretionary "brokerage" not method driven funding for activities.

Skilled workers to navigate person.

early intervention is better than no intervention eg) having a coffee with a client is beneficial.

caseloads need to be lessened - this has be developed.

Youth and community to work with communities to identify key issues – Early.
the timing of this is important. The recommendation is getting in early as early as pre-school age.

Add to kit – Family /connection.

- question of family/work/school/community
- need to look at the horizontal complexity of what is going on in a young person's life and how they are managing.
- location in terms of workforce,
- interdependencies which will work well.
- Relational – young person's relationship to the community.
- critical – youth centred but fairly inclusive.
- have to be family inclusive
- pro-present - pro young person
- recognises connections which you have.
- Brokering notion of holistic family.
- Relationship between direct practice with young person is key to the relationship.

SOLUTIONS

Building community capacity
credibility at grassroots level.

CREATION OF PLACES AND SPACES

Best Practice.

Let organisations get on with what they are good at doing.

Participatory action model.

Engage with clients and services and work out what is effective.

Prevention of homelessness strategy good parenting is essential.

Engaging with process young person.

Understanding thoughts of young person as well as what the parents are feeling and thinking family is where young person has to live.

Families quality of relationship is built and can sustain for their whole life. This is important to integrate into early intervention practices.

Close of seminar.